



## COOKIES POLICY

At meltoro.com we use cookies in order to provide a better service and give users a better browsing experience.

Below we detail what a cookie is, what it is used for, what types of cookies we use, what their purpose is and how you can configure or disable them if you wish.

When you use our website, information related to the navigation of your device (computer, tablet, smartphone, etc.) may be recorded in files called "cookies" stored on the device itself. You have the possibility to make your own choices regarding these cookies and you can modify them at any time.

### What is a cookie?

A cookie is a small text file stored by your device's browser, which allows your user data to be stored in order to make browsing easier and to enable certain functions. The term "cookie" refers to a variety of technologies (cookies, tags, pixels, JavaScript code, etc.) that enable browsing to be tracked or the behavior of visitors to a website to be analysed. These technologies are constantly evolving.

There are 2 types of cookies on our website:

- first-party (our) cookies, deposited by Meltoro in order to improve navigation and the functioning of our websites;
- third-party cookies, placed by third-party partners to identify your interests and send you personalised and relevant offers. These third-party cookies are managed directly by the companies that publish them and must also comply with data protection regulations.

### What are cookies, tags and trackers on our website used for?

They are used to maintain a commercial relationship with the User.

The operations foreseen for the processing of the User's personal data are:

Sending commercial advertising communications by email, SMS, MMS, social communities or any other electronic or physical means, present or future, that makes commercial communications possible.

These communications will be carried out by Meltoro UAB and will be related to its products and services, or those of its collaborators or suppliers with whom it has reached a promotional agreement. In this case, third parties will never have access to personal data.

To carry out statistical studies.

To process orders, requests or any type of request made by the user through any of the forms of contact made available to them.

Meltoro issues the types of cookies described below:

## Strictly necessary cookies

These cookies are necessary for the website to function and cannot be disabled in our systems. They are generally only configured in response to your actions taken when requesting services, such as setting your privacy preferences, logging in, or filling out forms. You can configure your browser to block or alert about these cookies, but some areas of the site will not work. These cookies do not store any personally identifiable information.

## Functional cookies

These cookies are essential for browsing our website and allow:

- store data relating to the forms you have filled in on our website;
- give you access to reserved and personal areas of our website;
- implement security measures.

## Audience measurement and analytics cookies

These cookies allow us to create statistics and track the frequency and usage of our services in order to improve them. It also help as to improve your experience as a user of our website.

## Advertising cookies based on your interests

We are committed to presenting you with offers and advertisements that are most relevant to your interests. We do this by using advertising cookies, which allow you to see the most appropriate content in real time, based on your most recent browsing habits.

## Personalisation of the user experience

These personalisation cookies allow us to adapt the interface of our website according to the device used.

## Who is responsible for the data processing?

- Controller: Meltoro UAB
- Email: [info@meltoro.com](mailto:info@meltoro.com)
- Meltoro UAB is the Controller of the processing of the User's personal data and informs you that this data will be processed in accordance with the provisions of Regulation (EU) 2016/679 of 27 April (GDPR) and Organic Law 3/2018 of 5 December (LOPDGDD), for which you are provided with the following processing information.

## Accepting or rejecting cookies

You have several options for managing cookies. Any settings you make (accepting or rejecting cookies) may modify your browsing on our web page, as well as the conditions of access to some of the services we offer that require the use of these cookies.

If you decide to reject the storage of cookies on your device or if you delete the cookies already stored, we are not responsible for the consequences related to possible failures in the functioning of our services as a result of the impossibility for us to store or consult the cookies that are necessary for a correct functioning.

You can alter your cookie management options at any time by the means described below.

## Your browser settings

You can always choose to block these cookies. Your browser can also be set to inform you about the cookies that are stored on your device and to prompt you to accept them or not. You can accept or reject cookies on an individual basis or reject all cookies systematically. We remind you that these settings may affect the conditions of access to our services that require the use of cookies. If your browser is set to reject all cookies, you will not, for example, be able to use the basic functions of our website. In order to manage cookies in the most appropriate way for your needs, we invite you to configure your browser taking into account the purpose of cookies as mentioned above. The configuration for the management of cookies and the options that the user has with respect to them is different depending on each browser. These settings are described in the help menu of your browser, which will let you know how you can modify your choice.

### Chrome

<https://support.google.com/chrome/answer/95647?hl=es&hlrm=en>

- From the Chrome menu, select "Settings".
- Go to Advanced Settings
- Go to the "Privacy and Security" section
- Click on "Content settings"
- In the "Cookies" paragraph (first paragraph), click on "Cookies".

- In the "Cookies" paragraph (first paragraph), click on "Cookies and site data".
- Locate the cookies you wish to delete and click "Accept". You can also choose to delete all cookies.

## Firefox

<https://support.mozilla.org/es/kb/habilitar-y-deshabilitar-cookies-sitios-web-rastrear-preferencias>

- In the Firefox menu, go to "Tools" and then "Options".
- On the "Privacy and Security" tab, click on "Show cookies".
- Find the cookies you want to delete and click on "Delete cookies".

## Internet Explorer

<http://windows.microsoft.com/es-ES/windows-vista/Block-or-allow-cookies>

- Internet Explorer does not allow differentiated cookie management. To delete all your cookies:
- Click on "Tools" and then "Internet Options".
- On the "General" tab, under "Browsing History", click "Delete".
- Check the "Cookies" box and click "Delete".

## Safari

[https://support.apple.com/kb/ph21411?locale=es\\_ES](https://support.apple.com/kb/ph21411?locale=es_ES)

- From the Safari menu, select "Preferences".
- In the window that appears, go to the "Privacy" tab.
- Click on "Show cookies"
- In the window that opens, find and select the cookies you wish to delete and click "Delete"

## Incognito mode

Incognito mode", currently offered by all browsers, allows you to browse "anonymously". The pages you visit are not being recorded in your browsing history and all downloads you make will be deleted at the end of your browsing session. As for cookies, all cookies stored during browsing are deleted as soon as you close the browser. Therefore, this is not a solution that allows you to refuse cookies; however, their lifespan is limited to the duration of your browsing.

## Disabling third party cookies

Disabling third-party cookies allows you to accept only cookies stored by Meltoro.

Depending on the browser you use, this is the procedure to follow if you wish to reject third-party cookies:

### Chrome

- From the Chrome menu, select "Settings".
- Go to Advanced Settings
- Go to the "Privacy and Security" section
- Click on "Content settings".
- In the "Cookies" section (first paragraph), check the "Block cookies and data from third-party sites" box.
- Save your changes by clicking "OK".

### Firefox

- In the Firefox menu, go to "Tools" and then to "Options"
- On the "Privacy and security" tab, check the "Accept cookies" box.
- For the "Accept third-party cookies" setting, select "Never".
- Save your changes by clicking "OK"

### Internet Explorer

- In the Internet Explorer menu, go to "Internet Options".
- On the "Privacy" tab, click on the "Advanced" button
- Accept first-party cookies and block third-party cookies
- Save your changes by clicking "OK".

### Safari

- From the Safari menu, select "Preferences".
- In the window that appears, go to the "Privacy" tab.
- When "Accept cookies" is displayed, select "Only from websites I visit".